

Sanskriti Srijan Academy

Grievance Redressal Committee(2021-22)

The objective of the Grievance cell is to develop a responsive and accountable attitude among the stakeholders in order to maintain a harmonious educational atmosphere in the institute. The Grievance Redressal Committee comprises of the Principal, senior faculties and a student representative. Any aggrieved student may make an application to the Principal at the Grievance Redressal Cell seeking redressal of grievance. The Grievance Redressal Cell shall receive the complaint and the Committee shall fix a date for hearing the complaint and communicate its decision within ten days of receipt of complaint. The Grievance Redressal Committee shall ensure disposal of every application as speedily as possible, and not later than a month of receipt of the grievance. On the conclusion of proceedings, the Committee shall pass such order, as may be deemed fit to redress the grievance and provide relief as may be desirable to the affected party at issue. In case of false or frivolous complaint, the Committee may take appropriate action against the complainant. Also, the committee provides workshops to spread awareness among students about various topics like 'good touch and bad touch', etc.

| S. N. | Name | Designation | E-Mail Id | Phone No |
|-------|--------------------------|-----------------------------|--|------------|
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| 7 | Mrs.Rachna Vishwakarma | Member | - | 9987971141 |
| 8 | Mrs. Shashi Prabha Singh | Redressal Officer | shashi.ashi86@gmail.com | 9569943213 |
| 9 | Mr. Siddharth Bhartiya | Discipline Incharge (Boys) | - | - |
| 10 | Miss. Preeti Kumafri | Discipline Incharge (Girls) | - | - |
| 11 | Mr. Shubham Kr. Rai | PTT | prayagraj2101@gmail.com | 6394722134 |

(Principal)

**Annual Report Meeting Of Redressal Committee
(Session 2021-2022)**

Warm greetings to everyone!

To be the Principal of **SSA** is a great privilege. Our students are remarkable, as they combine talent and hard work to create remarkable results. The achievement of our students is fostered and developed by our dedicated and passionate teachers, involved and engaged parents and a community that supports our school. We have also been able to grow our culture of improvement and innovation that sits at the heart of **SANSKRITI SRIJAN ACADEMY** values as we discussed in the meeting about the improvement status of a child.

This meeting was held to discuss all the issues related with our learning community over the past twelve months. This period has presented unique challenges for our school as well as for the world in general. In particular, the **COVID-19** pandemic has impacted nearly all aspects of school life and for much of the period from late January 2022, our students had been learning online. All the teachers had formed class 'Whatsapp' groups and told students to download the zoom/ google meet app for holding the online classes. This came as a new opportunity and challenge for students, staff and parents who remained resilient and agile in the transition to online learning. Their ability and willingness to step up to the challenge and adapt new technology to facilitate online delivery was inspirational. The cooperation of teachers, parents, and students accelerated the wheels of **SANSKRITI SRIJAN ACADEMY**.

Lastly, we discussed how gradually we allowed the students in the school campus for offline classes by following the proper norms and conditions of **COVID-19**. Students were not allowed, in any case, without mask and sanitizer. The meeting ended up on a positive note.

**Regards,
Principal
Mrs Sangeeta Singhal**

